

## Privacy policy of Refugio Marnes

Protecting your personal information is very important to Refugio Marnes.

On this page we inform our clients in detail about the nature and extent of the use of personal data as part of our business. Here you can read, what information is recorded on digital media and how this information is used.

### 1. Collection and processing of personal data

Personal data is only stored by Refugio Marnes when you enter in direct contact with us, for example when ordering a product or inquire about availability. Any required person related data in this regard is only collected, processed and used in order to guarantee our business interests with regard to advising and assisting our clients and interested parties or for concluding a contract. Your data is treated in accordance with applicable Spanish law on confidential data and not shared with others, neither for commercial nor for non-commercial purposes.

In some areas of its service offering Refugio Marnes sets session - cookies, in order to individualize these services for the duration of your visit to our websites. These are small snippets of code our web server transmits to your computer, that have no meaning outside the scope of our websites. You can configure your browser to inform you when a web server sets a cookie. This way the use of cookies will be transparent to you. Or you can configure your browser not to accept cookies. This may lead to a loss of functionality and/or ease of use of our websites.

### 2. Right to information

At your request we will inform you, what personal information we have stored about you.

### 3. Security

To protect the personal data we have stored from unauthorized access and misuse, we apply extensive security measures. These are checked regularly and updated to conform to the current standards.

### 4. Questions?

If you have further questions regarding the processing of your data, please contact Refugio Marnes. We are happy to assist with information requests, complaints or cancellations.

### 5. Disclaimer

All users of our website are assumed to be aware that *sending data through email and contact forms is not secure*. Confidential information should be shared through appropriate channels.

### Details of the responsible company:

Refugio Marnes

Management:  
W. Pfeiffers

Ptd Marnes 20115  
03720 Benissa, Alicante, Spanje

email: [info@refugiomarnes.com](mailto:info@refugiomarnes.com)  
phone: +34 637063003 / +34 629874489

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### **Purpose of the collection, use and of processing of personal data:**

Refugio Marnes provides products and services including, but not limited to, the areas of catering and accommodation rental. Refugio Marnes collects, processes and uses personal data for the realization of the aforementioned objectives.

Personal data will only be collected by Refugio Marnes when you contact us directly, for instance while ordering our products or services or when you opted-in to receive our newsletter.

### **Description of the categories of collected data and persons:**

- Address data of (potential) clients
- Address data used for our own advertising and information purposes
- Payment data needed when entering a contractual relationship with Refugio Marnes
- Address data of (potential) clients who opted out for advertising and information
- Data of suppliers, necessary for the realisation of the aforementioned purposes.

### **Recipients or categories of recipients, with whom we may share data:**

Public authorities, as and when decreed by law, and contract-partners, necessary for realisation of aforementioned purposes. No data will be shared for commercial use by third parties.

### **Terms for data storage:**

Customer data and payment data will be erased the first full year after the conclusion of the contract, subject to applicable law (for example tax law). All other data will be erased when the realization of the intended purposes is no longer applicable.

### **Disputes:**

Refugio Marnes has an interest in efficient settlement of disputes. If a dispute can not be settled through normal procedures, it is our intent, if possible, to agree on an independent arbitration by a relevant authority. Both Refugio Marnes and the client may propose arbitration. The decision of the arbitrator is only binding when both parties agree, and all arbitration proceedings are governed by the laws of Spain.

Refugio Marnes